

# Farncombe Boat House - Day Boat Hire Terms and Conditions

**Please take time to read the following booking conditions before signing your booking form.**

The Company referred to is Farncombe Leisure Limited, trading as Farncombe Boat House of Catteshall Road, Godalming GU7 1NH.

1. A booking is confirmed only when full payment has been received, and an acknowledgement sent to you. No credit facilities other than credit cards will be allowed, unless by prior written permission. The Hirer must be 25 years old or over. No minor may control your boat without the supervision of an experienced adult.

2. The craft will accommodate a maximum of 10 people. The hire charge is for up to 5 persons. There is an extra charge for all persons over 2 years up to the maximum of 10 persons in total.

3. All payments are non refundable, and no claim for refund shall be entertained by the Company.

4. One Day Narrow Boat Hire commences at 9.30am. . During the first 40 minutes or so the Hirer will receive instruction on the boat operation and river safety. The return time is 5.30pm or sunset if earlier. Late return of the boat(s) will incur a charge of £50 per hour or part thereof. No boat hired for the day is allowed to navigate beyond the ROW BARGE public house at Guildford. Going further means it will not be possible for hirers to return by 5.30pm.

5. Should the boat be returned in a dirty or untidy state a cleaning charge of £50 shall be levied.

6. A security deposit must be paid in CASH on arrival. In addition the Company reserves the right to charge an additional security deposit for all single sex crews.

7. Your security deposit is only returnable once you have vacated the boat and left it in a clean and undamaged condition, and provided we have had no complaints about your boating that day. Breakages or damage caused to the boat or its contents shall be charged on a new/replacement basis and shall be deducted from the security deposit before return. In the event of a complaint/s being made we will retain the deposit for a maximum of 5 working days and will only refund and balance after reasonable deductions.

8. You are not permitted to bring on to, nor use on, the boats any gas cylinder, barbeque, 240V electrical equipment, or any item which may cause harm or inconvenience to the boat, its occupants, or other canal users. On no account may you tow or be towed by other craft.

9. We reserve the right to refuse a booking or allow you or your party to take out the boat(s) if in our opinion you are either unfit (especially through alcohol or drug abuse) or unsuitable to safely navigate the boat. No refund shall be due. All boaters will be monitored by our staff and management team as to the level of alcohol taken aboard and if this level is considered to be excessive, you and your crew will be asked to remove any excess drink from the craft prior to its departure from our botyard. If excessive alcohol is still consumed whilst you are out on hire, we will be forced to terminate your hire contract with us immediately. At least three crew members must be below alcohol limits in order to operate the craft and use the locks correctly and safely.

10. Whilst the boat is hired by you, should we have reason to believe you are a) carrying more than 10 passengers or b) not navigating safely or responsibly, we reserve the right to terminate the hire immediately. All monies paid (including the security deposit) shall be forfeited and no further claim shall be entertained by the Company.

11. In the event of an accident you must inform the Company immediately.

12 In the event of collision or injury to any third party, their craft or property, you must inform the Company immediately. You should not under any circumstances accept any responsibility on behalf of the Company and must take a written note of the name and address of any third party involved which must be given to the Company on your return.

13. We reserve the right to cancel any hire for which, due to circumstances beyond our control, it has become impossible to carry out. In such circumstances the hire fee shall be refunded in full: no further claim whatsoever shall be entertained by the Company.

14. The Company shall not be responsible for any loss, damage, or injury to the hire party or possessions, howsoever caused.

15. The Company reserves the right to alter prices should any relevant government tax or rate of tax alter. In such circumstances you shall have no right of cancellation and no refunds shall be given.

*January 2010. Cancels all previous issues.*